

Web Tips – Web Hosting

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If you are looking for a place to host your new web site or are thinking about moving, consider the following items:

Reliability

- What type of main connection(s) are they using?
- Do they have back-up servers and redundant lines?
- Do they have technical support available 24/7 for their hardware?
- Will they answer your technical questions and how quickly do they respond?
- Do they provide technical support by phone or only by e-mail?
- Are their servers located in the United States?

Hosting Features

- Do they provide "hits" stats and are they easily accessible?
- Do they provide "POP3" e-mail accounts and how many?
- How much web site storage space is included?
- How much monthly traffic is included?

Software Support

- What operating system does the server use? Windows, Unix, Linux?
- Does the server support CGI Scripting, PERL, ASP, Cold Fusion, OBDC, Server Side Includes? Different operating systems support different software. You don't necessarily need all of these, but find out from your web designer which ones you need and which ones are supported before signing up with a hosting company.

E-Commerce

- Do they provide secure hosting?
- Do they provide their own e-commerce set-up solution?
- Do they support other e-commerce set-up solutions?

Price

Fees vary from hosting company to hosting company. Paying a low price may sometimes leave you without technical support or necessary software support.

We appreciate having the opportunity to contribute to the success of your business!